

## MAAC Survey 2008 - ALL

Please answer the following questions regarding Service Delivery:

Answer Options	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Response Count
I have a good understanding of the services MAAC offers.	76	45	6	7	2	3	4.367647	139
I have a good understanding of how MAAC operates.	68	43	12	8	6	2	4.160584	139
MAAC provides individualized services.	83	37	10	3	2	4	4.451852	139
The services MAAC provides are high quality.	85	32	10	5	4	3	4.389706	139
MAAC provides an essential continuum of supports for	92	29	9	2	4	3	4.492647	139
<i>answered question</i>								<b>139</b>

Which of the following are applicable to MAAC?

Answer Options	Response Percent	Response Count
Funding source for youth services	66.2%	92
Service Coordination Agency	62.6%	87
State Agency	21.6%	30
Private non-profit agency	44.6%	62
Facility for youth	30.9%	43
Collaboration	56.8%	79
Other (please specify)	9.4%	13
<i>answered question</i>		<b>139</b>

Please rate the following comments about the MAAC staff:

Answer Options	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Response Count
MAAC Staff are helpful.	105	15	5	1	5	8	4.633588	139
MAAC staff advocate for youth.	100	16	6	3	4	10	4.589147	139
MAAC staff are available when I have needed assistance.	95	17	8	5	3	11	4.53125	139
MAAC staff is knowledgeable about resources in the child	93	19	9	1	3	14	4.584	139
MAAC staff is knowledgeable about resources in the	98	16	11	1	3	10	4.589147	139
<i>answered question</i>								<b>139</b>

Please rate the following comments regarding collaboration.

Answer Options	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Response Count
MAAC develops effective plans for youth.	90	28	11	2	3	5	4.492537	139
MAAC youth have good outcomes.	62	41	23	3	3	7	4.181818	139
MAAC provides creative services for youth.	92	25	11	3	3	5	4.492537	139
MAAC provides innovative services for youth.	84	27	16	3	4	5	4.373134	139
MAAC's concerns for children & families can be seen	91	20	15	2	3	8	4.480916	139
MAAC has great partnerships with the Department of	88	29	8	1	3	10	4.534883	139
MAAC has great partnerships with the Department of	49	26	30	2	2	30	4.082569	139
MAAC has great partnerships with other providers.	71	20	17	2	2	27	4.392857	139
<i>answered question</i>								<b>139</b>

How did you get this survey?

Answer Options	Response Percent	Response Count
E-mail	31.7%	44
Regular Mail	63.3%	88
Website	5.0%	7
Word of Mouth	0.0%	0
Other	0.0%	0
Other (please specify)		0
<i>answered question</i>		<b>139</b>

Are you a:

Answer Options	Response Percent	Response Count
MAAC Youth	49.6%	69
DFCS or DJJ Case Manager	17.3%	24
Stakeholder/Other	33.1%	46
<i>answered question</i>		<b>139</b>

## MAAC Survey 2008 - CASE MANAGERS

The youth I have in MAAC's care:

Answer Options	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Response Count
Receive all the services they need.	18	4	1	0	0	1	4.73913	24
Could benefit from additional services.	4	9	7	0	2	2	3.590909	24
Receive services they would not likely in other	13	6	3	0	0	2	4.454545	24
Have a discharge plan from the beginning of services.	12	3	7	0	0	2	4.227273	24
I know my youth's MAAC Clinical Team Representative.	14	2	1	2	2	3	4.142857	24
<i>answered question</i>								<b>24</b>

## MAAC Survey 2008 - YOUTH

I have met my MAAC Clinical Team Representative.

Answer Options	Response Percent	Response Count
YES	73.9%	51
NO	26.1%	18
<i>answered question</i>		<b>69</b>

I know where I am going when I am discharged from MAAC.

Answer Options	Response Percent	Response Count
YES	39.1%	27
NO	60.9%	42
<i>answered question</i>		<b>69</b>

I know how to reach MAAC staff if I need or want to.

Answer Options	Response Percent	Response Count
YES	56.5%	39
NO	43.5%	30
<i>answered question</i>		<b>69</b>

I know who my MAAC Youth Advisory Board member is.		
Answer Options	Response Percent	Response Count
YES	49.3%	34
NO	50.7%	35
<i>answered question</i>		<b>69</b>

Would you recommend MAAC for other kids?		
Answer Options	Response Percent	Response Count
YES	72.5%	50
NO	27.5%	19
If yes, why? If no, why not?		57
<i>answered question</i>		<b>69</b>

Please rate the following comments.								
Answer Options	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Response Count
My current plan is working for me.	29	20	6	1	7	6	4	69
I am involved in making decisions for my plan.	30	20	5	3	6	5	4.015625	69
MAAC advocates for services for me.	37	13	7	1	4	7	4.258065	69
<i>answered question</i>								<b>69</b>

**Please tell us a little about yourself:**

Age?								
Answer Options	10	11	12	13	14	15	16	17
Please answer all three questions	0	2	0	1	3	3	3	3
	18	19	20	21	Over 21	<b>Response Count</b>		
	3	1	0	0	0	19		

Gender?			
Answer Options	Male	Female	Response Count
Please answer all three questions	11	8	19

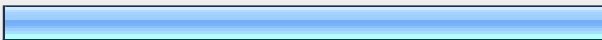


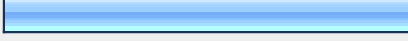

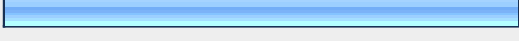

Where do you live?							
Answer Options	Foster Home	Group Home (Six or less youth living in program)	Residential (Over six youth living in program)	Independent Living Program	Hospital	Other	Response Count
Please answer all three questions	3	6	4	1	0	3	17

Question Totals
<i>answered question</i> 19

What type of school do you attend or will you attend next year?		
Answer Options	Response Percent	Response Count
Public School	50.0%	7
On Campus School	21.4%	3
GED	0.0%	0
Other (please specify)	28.6%	4
<i>answered question</i>		14

# MAAC Survey 2008

1. Please answer the following questions regarding Service Delivery:									
	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Resp Co	
I have a good understanding of the services MAAC offers.	<b>54.7% (76)</b>	32.4% (45)	4.3% (6)	5.0% (7)	1.4% (2)	2.2% (3)	4.37		
I have a good understanding of how MAAC operates.	<b>48.9% (68)</b>	30.9% (43)	8.6% (12)	5.8% (8)	4.3% (6)	1.4% (2)	4.16		
MAAC provides individualized services.	<b>59.7% (83)</b>	26.6% (37)	7.2% (10)	2.2% (3)	1.4% (2)	2.9% (4)	4.45		
The services MAAC provides are high quality.	<b>61.2% (85)</b>	23.0% (32)	7.2% (10)	3.6% (5)	2.9% (4)	2.2% (3)	4.39		
MAAC provides an essential continuum of supports for children in our community.	<b>66.2% (92)</b>	20.9% (29)	6.5% (9)	1.4% (2)	2.9% (4)	2.2% (3)	4.49		
	<b>answered question</b>								
	<b>skipped question</b>								

2. Which of the following are applicable to MAAC?			
		Response Percent	Response Count
<b>Funding source for youth services</b>		<b>66.2%</b>	<b>92</b>
Service Coordination Agency		62.6%	87
State Agency		21.6%	30
Private non-profit agency		44.6%	62
Facility for youth		30.9%	43
Collaboration		56.8%	79
Other (please specify)		9.4%	13
	<b>answered question</b>		<b>139</b>
	<b>skipped question</b>		<b>0</b>

3. What are some services you would like to see MAAC provide that they don't already?		Response Count
		139
<i>answered question</i>		<b>139</b>
<i>skipped question</i>		<b>0</b>


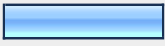
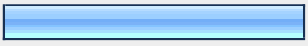
4. From your perspective, what are the reasons MAAC is beneficial for kids?		Response Count
		139
<i>answered question</i>		<b>139</b>
<i>skipped question</i>		<b>0</b>

5. Please rate the following comments about the MAAC staff:								
	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Res C
MAAC Staff are helpful.	<b>75.5% (105)</b>	10.8% (15)	3.6% (5)	0.7% (1)	3.6% (5)	5.8% (8)	4.63	
MAAC staff advocate for youth.	<b>71.9% (100)</b>	11.5% (16)	4.3% (6)	2.2% (3)	2.9% (4)	7.2% (10)	4.59	
MAAC staff are available when I have needed assistance.	<b>68.3% (95)</b>	12.2% (17)	5.8% (8)	3.6% (5)	2.2% (3)	7.9% (11)	4.53	
MAAC staff is knowledgeable about resources in the child welfare system.	<b>66.9% (93)</b>	13.7% (19)	6.5% (9)	0.7% (1)	2.2% (3)	10.1% (14)	4.58	
MAAC staff is knowledgeable about resources in the community.	<b>70.5% (98)</b>	11.5% (16)	7.9% (11)	0.7% (1)	2.2% (3)	7.2% (10)	4.59	
<i>answered question</i>								
<i>skipped question</i>								

**6. Please rate the following comments regarding collaboration.**

	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Res C	
MAAC develops effective plans for youth.	<b>64.7% (90)</b>	20.1% (28)	7.9% (11)	1.4% (2)	2.2% (3)	3.6% (5)	4.49		
MAAC youth have good outcomes.	<b>44.6% (62)</b>	29.5% (41)	16.5% (23)	2.2% (3)	2.2% (3)	5.0% (7)	4.18		
MAAC provides creative services for youth.	<b>66.2% (92)</b>	18.0% (25)	7.9% (11)	2.2% (3)	2.2% (3)	3.6% (5)	4.49		
MAAC provides innovative services for youth.	<b>60.4% (84)</b>	19.4% (27)	11.5% (16)	2.2% (3)	2.9% (4)	3.6% (5)	4.37		
MAAC's concerns for children & families can be seen in their treatment plans.	<b>65.5% (91)</b>	14.4% (20)	10.8% (15)	1.4% (2)	2.2% (3)	5.8% (8)	4.48		
MAAC has great partnerships with the Department of Family & Children Services (DFCS).	<b>63.3% (88)</b>	20.9% (29)	5.8% (8)	0.7% (1)	2.2% (3)	7.2% (10)	4.53		
MAAC has great partnerships with the Department of Juvenile Justice (DJJ).	<b>35.3% (49)</b>	18.7% (26)	21.6% (30)	1.4% (2)	1.4% (2)	21.6% (30)	4.08		
MAAC has great partnerships with other providers.	<b>51.1% (71)</b>	14.4% (20)	12.2% (17)	1.4% (2)	1.4% (2)	19.4% (27)	4.39		
	<b>answered question</b>								
	<b>skipped question</b>								

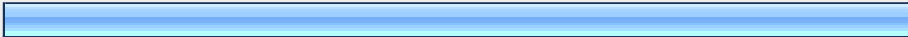
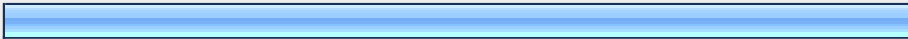
**7. Are you a:**

		Response Percent	Response Count
MAAC Youth		49.6%	69
DFCS or DJJ Case Manager		17.3%	24
Stakeholder/Other		33.1%	46
	<b>answered question</b>		<b>139</b>
	<b>skipped question</b>		<b>0</b>

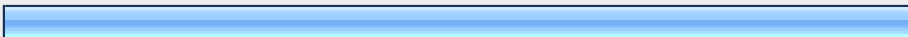
8. The youth I have in MAAC's care:									
	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Res C	
Receive all the services they need.	<b>75.0% (18)</b>	16.7% (4)	4.2% (1)	0.0% (0)	0.0% (0)	4.2% (1)	4.74		
Could benefit from additional services.	16.7% (4)	<b>37.5% (9)</b>	29.2% (7)	0.0% (0)	8.3% (2)	8.3% (2)	3.59		
Receive services they would not likely in other placements.	<b>54.2% (13)</b>	25.0% (6)	12.5% (3)	0.0% (0)	0.0% (0)	8.3% (2)	4.45		
Have a discharge plan from the beginning of services.	<b>50.0% (12)</b>	12.5% (3)	29.2% (7)	0.0% (0)	0.0% (0)	8.3% (2)	4.23		
I know my youth's MAAC Clinical Team Representative.	<b>58.3% (14)</b>	8.3% (2)	4.2% (1)	8.3% (2)	8.3% (2)	12.5% (3)	4.14		
	<i>answered question</i>								
	<i>skipped question</i>								



9. MAAC is very interested in improving the services we offer to the youth in our care. We would greatly appreciate your taking a few minutes to think about the next two questions and provide us with your honest feedback about our services. Please tell us what MAAC services have been the most helpful to the youth you have in MAAC's care.	
	Response Count
	24
	<i>answered question</i>
	<b>24</b>
	<i>skipped question</i>
	<b>115</b>



10. Please tell us what MAAC could have provided to help the youth you have in MAAC's care.	
	Response Count
	24
	<i>answered question</i>
	<b>24</b>
	<i>skipped question</i>
	<b>115</b>



11. Please tell us a little about yourself:			
		Response Percent	Response Count
County:		100.0%	24
Length of time at DFCS/DJJ:		100.0%	24
		<i>answered question</i>	24
		<i>skipped question</i>	115



12. For purposes of the raffle drawing, please provide us with your name (NOTE: your name will NOT be associated with your survey):			Response Count
			19
		<i>answered question</i>	19
		<i>skipped question</i>	120

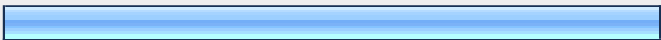

13. Have you completed your survey? (This will take you to the last question to end the survey)			
		Response Percent	Response Count
YES		100.0%	24
NO		0.0%	0
		<i>answered question</i>	24
		<i>skipped question</i>	115

14. I have met my MAAC Clinical Team Representative.			
		Response Percent	Response Count
YES		73.9%	51
NO		26.1%	18
		<i>answered question</i>	69
		<i>skipped question</i>	70

15. I know where I am going when I am discharged from MAAC.			
		Response Percent	Response Count
YES		39.1%	27
NO		60.9%	42
<i>answered question</i>			<b>69</b>
<i>skipped question</i>			<b>70</b>

16. I know how to reach MAAC staff if I need or want to.			
		Response Percent	Response Count
YES		56.5%	39
NO		43.5%	30
<i>answered question</i>			<b>69</b>
<i>skipped question</i>			<b>70</b>

17. I know who my MAAC Youth Advisory Board member is.			
		Response Percent	Response Count
YES		49.3%	34
NO		50.7%	35
<i>answered question</i>			<b>69</b>
<i>skipped question</i>			<b>70</b>


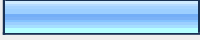
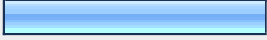
18. Would you recommend MAAC for other kids?			Response Percent	Response Count
YES			72.5%	50
NO			27.5%	19
If yes, why? If no, why not?				57
<b>answered question</b>				<b>69</b>
<b>skipped question</b>				<b>70</b>

19. Please rate the following comments.								
	Completely Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Completely Disagree	N/A	Rating Average	Res C
My current plan is working for me.	42.0% (29)	29.0% (20)	8.7% (6)	1.4% (1)	10.1% (7)	8.7% (6)	4.00	
I am involved in making decisions for my plan.	43.5% (30)	29.0% (20)	7.2% (5)	4.3% (3)	8.7% (6)	7.2% (5)	4.02	
MAAC advocates for services for me.	53.6% (37)	18.8% (13)	10.1% (7)	1.4% (1)	5.8% (4)	10.1% (7)	4.26	
<b>answered question</b>								
<b>skipped question</b>								


20. MAAC is very interested in improving the services we offer to the youth in our care. We would greatly appreciate your taking a few minutes to think about the next two questions and provide us with your honest feedback about our services. What has MAAC done to help you the most?		Response Count
		69
<b>answered question</b>		<b>69</b>
<b>skipped question</b>		<b>70</b>

21. What could MAAC do to help you more?		Response Count
		69
	<i>answered question</i>	69
	<i>skipped question</i>	70

22. Please tell us a little about yourself:								
<b>Age?</b>								
	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>
Please answer all three questions	0.0% (0)	0.0% (0)	10.5% (2)	0.0% (0)	5.3% (1)	15.8% (3)	15.8% (3)	15.8% (3)
<b>Gender?</b>								
	<b>Male</b>							
Please answer all three questions	57.9% (11)							
<b>Where do you live?</b>								
	<b>Foster Home</b>	<b>Group Home (Six or less youth living in program)</b>		<b>Residential (Over six youth living in program)</b>		<b>Indepe</b>		<b>Pr</b>
Please answer all three questions	17.6% (3)	35.3% (6)		23.5% (4)		5.		

23. What type of school do you attend or will you attend next year?			Response Percent	Response Count
Public School			50.0%	7
On Campus School			21.4%	3
GED			0.0%	0
Other (please specify)			28.6%	4
			<i>answered question</i>	<b>14</b>
			<i>skipped question</i>	<b>125</b>




24. For purposes of the raffle drawing, please provide us with your name (NOTE: your name will NOT be associated with your survey):			Response Count
			59
			<i>answered question</i>
			<b>59</b>
			<i>skipped question</i>
			<b>80</b>

25. Have you completed your survey? (This will take you to the last question to end the survey)			Response Percent	Response Count
YES			100.0%	69
NO			0.0%	0
			<i>answered question</i>	<b>69</b>
			<i>skipped question</i>	<b>70</b>

26. For purposes of the raffle drawing, please provide us with your name (NOTE: your name will NOT be associated with your survey):

		Response Count
		34
	<i>answered question</i>	<b>34</b>
	<i>skipped question</i>	<b>105</b>

27. How did you get this survey?

		Response Percent	Response Count
E-mail		31.7%	44
<b>Regular Mail</b>		<b>63.3%</b>	<b>88</b>
Website		5.0%	7
Word of Mouth		0.0%	0
Other		0.0%	0
Other (please specify)			0
		<i>answered question</i>	<b>139</b>
		<i>skipped question</i>	<b>0</b>

**MAAC Survey 2008**

*Open Ended Results*

What are some services you would like to see MAAC provide that they don't already?	From your perspective, what are the reasons MAAC is beneficial for kids?	Please tell us what MAAC services have been the most helpful to the youth you have in MAAC's care.	Please tell us what MAAC could have provided to help the youth you have in MAAC's care.	Would you recommend MAAC for other kids?	If yes, why? If no, why not?	What has MAAC done to help you the most?	What could MAAC do to help you more?
ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
NO RESPONSE	NO RESPONSE	Placement	NO RESPONSE				
NO RESPONSE	NO RESPONSE	MAAC has been very beneficial in securing emergency placements for a few children that I have on my case load. Sandi and her peers have been a blessing to me	NO RESPONSE				
i don't know	Helpint people	i don't know	i don't know				
Mentorship for young men	MAAC partners with DFCS to continue to assist children in care; MAAC is another resource to children/families.	Get a team together to assist the youth in care.	None				
aftercare support with age appropriate	to support them in aftercare plans	NO RESPONSE	NO RESPONSE				
A better understanding of what MAAC could provide me/I need/client.	They try to put fit the child to the needed situation in the least constrictive setting.	Getting him stepped down from a facility to a normal foster parent, but being their to provide transportation for medical appointments.	Brought me in the loop sooner so I knew/understood what MAAC was doing/trying to do for client & me.				
NO RESPONSE	Assist case managers with smooth transition to new placements and providing extra services.	Assisting with extra support to allow children to live in the least restrictive environment	N/A				

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*Open Ended Results*

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
I have to learn more about MACC	By Assisting case managers with a productive tool to find the most appropriate placement. Fecelia was great to work with--very helpful!!	Collaboration with several placements for the most appropriate referral and placement.	NO RESPONSE				
None at this time	They try to assist children regardless of their behavior issue in order for them to be self sufficient at some point in their life.	Helping her to transition back into a family setting	Keep contact with child even after leaving the facility				
none at this time	it supports the children	making sure that the youth is active within the community	none at this time				
NO RESPONSE	more eyes and ears on the case	NO RESPONSE	NO RESPONSE				
NO RESPONSE	Helps secure needed services quickly	placement services	NO RESPONSE				
NO RESPONSE	Helps fund locate and secure placement and support for child	helping find placements	?				
Casemanager education of MAAC Services	Supportive services for you are great	No Response	No Response				
No Response	No Response	No Response	No Response				
No Response	No Response	No Response	No Response				
No Response	No Response	No Response	No Response				
N/A	Finding the best placement for kids.	No Response	No Response				

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
No Response	No Response	I have not spoken with a MAAC Representative about my child that receives services.	I do not know as I have not been in communication w/a MAAC Representative for my child that receives services.				
No Response	Collaboration for the benefit of children.	Helping with placement finding best/most suitable for children.	not sure				
No Response	No Response	Locating appropriate placement and continuing to work with the child.	No Response				
No Response	Many great services that in some cases DFCS cannot provide. Getting kids into appropriate placements in a timely manner.	Finding appropriate placements for children in a timely manner. Help with discharge planning. Mentor and respite programs. Partnerships and networks that MAAC facilitates provides more opportunities for youth.	No Response				
none at this point	Maac is beneficial to my client because they support there children and advocate for them.	Providing respite and potential placement options for children.	none at this point.				
Visiting Resources and Case Managers for the children	Assists the agency with better servicing the kids which makes it easier for the kids because they have a team working with them and not just one person.	Respite Care, and Assisting with locating a facility for the child.	N/A				

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
More family contact if available	It helps kids to get back into the community instead of getting in trouble and doing things to get what they need positively.			YES	Because it helps kids be in the community more	Supported me and did what they could help me	come visit more often
Come and see me more often	No Response			NO	Maybe	No Response	No Response
No Response	No Response			NO	Because I don't feel I received the services needed like college	No Response	No Response
NO RESPONSE	NO RESPONSE			NO	they suck bad	NO RESPONSE	NO RESPONSE
I don't know	Some kids need the other treatment			YES		Gave me money for things I needed	Stay contact help me more by asking me what I need
NO RESPONSE	NO RESPONSE			YES	Because of what's been told to me by my CCS casemanager	Help to pay for my expenses advocates for my rights in foster care.	Not sure
NO RESPONSE	NO RESPONSE			YES	I would do it lots to gave some kid's waste get what is in reach. and so they don't do.	NO RESPONSE	NO RESPONSE
?	they care			YES	great way to get back on my feet	stay alive	be the same great people they are
SUPPORT/ADVOCACY FOR DD KIDS (MEDICAID WAIVER)	THEY THINK OUTSIDE THE BOX			YES	MORE FUNDING FOR SERVICES	MORE FUNDING FOR SUMMER CAMP AND SERVICES	ADVOCATE FOR DD CLIENTS IN PARTICULAR
None	Powerful people in place.			YES	Great services	Been there for me.	Be the same
NO RESPONSE	NO RESPONSE			YES	great resource	Provide funding for the level of care I need.	Advocate for continued resources after I mature to age 18.
everything	b/c they help children			YES	b/c it's a good thing 4 children	money	more money

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
NO RESPONSE	NO RESPONSE			YES	It a great service	respite	I would like to visit Deavex
NO RESPONSE	NO RESPONSE			NO	Im not sure what MAAC is	NO RESPONSE	NO RESPONSE
none	help pay for summer camp and activities			NO		helped to support me and provided money for services	nothing
NO RESPONSE	NO RESPONSE			YES		Kept me stable in community	Let me make my own decisions
a job, higher allowance	Because they help kids who have no where else to go.			YES	They are very useful and they know what they are doing.	They provide me with the things I need to stay in the community.	Give more freedom.
NO RESPONSE	NO RESPONSE			YES	NO RESPONSE	NO RESPONSE	Introduce me to your seveices!
parenting assessment	don't know			YES	don't know	Don't know	NO RESPONSE
NO RESPONSE	NO RESPONSE			NO	Cause they aint doing nothing for me but putting me in places I don't want to be	Nothing	Stay out my life.
NO RESPONSE	NO RESPONSE			NO	You guys suck	NO RESPONSE	NO RESPONSE
more visitations	to pull together with other companies			YES		be at my discharge meetings	visit me more
NO RESPONSE	NO RESPONSE			NO		Keep my caseworker on her job	Nothing
NO RESPONSE	help kids get in a home			YES		help me get home	NO RESPONSE
no clue	don't why or how I got in Maac			YES	they do good things with kids,keeps kids out of trouble during summer	getting me out of Chris Kids	I'm Good
extra stuff	they help with stuff that ccs and dfcs cant provide. they help kids that are really in need			YES	because they can help and they want you to do well	they will help me with what i need if i am meeting my goals	nothing
i dont know	adventure respite			YES	i guess	adventure respite	i dont know

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*Open Ended Results*

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
Help and come visit with their kids about new events.	B/c they help you out with certian cervices			YES	B/c MAAC can really helps you to comply with rules	With my placements and cervice	Provide me wth numbers to contact people with and service help.
none	not			NO	I don't like MAAC	NO RESPONSE	NO RESPONSE
jobs in the summer	not sure			YES	not sure	NO RESPONSE	Help me find a job!
I have no compliants	to help kids have a second chance in life			YES	to help troubled kids know that their is hope	every thing I could think of.	I have no compliants
NO RESPONSE	NO RESPONSE			NO	Because kids don't need to be in the system	Money and placements	nothing
NO RESPONSE	NO RESPONSE			YES	Because it Helps	a lot	Keep doing what they are. thank you
NO RESPONSE	NO RESPONSE			YES	NO RESPONSE	Placement	Nothing
NO RESPONSE	They go over and above, able to think outside the box for kids.			YES	Great support	NO RESPONSE	NO RESPONSE
dance classes	They help keep us protected and healthy			YES	Because I feel I have someone to lean on and who cares	They've always been there to help me?	I can't think of anything.
For them to find me a foster, or group home before my birthday.	To help kids find a descent home, and is suitable for that person.			YES	MAAc is a wonderful foundation for kids to find and help their families or foster/group homes.	Find a place for me to go and help me get treatment, even though I messed up at Chris Kids. They still are my support system.	To come and check on me more often.
I don't know right now.	I don't know the exact answer to that question.			YES	because I think it would be helpful for that person.	NO RESPONSE	NO RESPONSE
NO RESPONSE	meeting and catch up on whats up			YES	Because it is helpful	Help determine what I am doing with life	nothing
hair, nails	NO RESPONSES			YES	b/c they are there when you need them	NO RESPONSES	NO RESPONSES
Get our nails, hair, feet done.	NO RESPONSES			YES	because it is a good thing to be involved in.	Get me to my ILP placement	NO RESPONSES

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
Nothing.	Everything!			YES	They help in all ways	Get me involved in my plan.	keep me involved
NO RESPONSES	NO RESPONSES			NO	not enough services to provide a healthy living	N/A	N/A
n/a	making them better adults in the future.			YES	Because it is a great program	to appreciate my life better.	Learn him how to drive.
NO RESPONSE	NO RESPONSE			YES	Because they help children.	Nothing	I don't know
Family visit	Help kids stay staff			YES	They will help place you	Telling me what's going on.	find a foster family
Driver Education class, I will be 18 years old.	To give me aftercare options.			YES	NO RESPONSE	Keep in contact with me and support my aftercare plan.	Support me when I turn 18 years old.
N/a	it gives them an extra outlet, extra people to talk to.			YES	Because MAAC has treated me well.	They have backed me up and they have been there for me when I needed them!	Give me money!
getting me to a different placement	i don't know			YES	Maybe. I don't really like the program MAAC.	nothing really	get me out this group home I'm in
NO RESPONSE	NO RESPONSE			YES	Yes I like the program	Counseling	Buy me radio fishing boat and pole's
N/A	Don't know			YES	If they have problems	NO RESPONSE	NO RESPONSE
A list of all of the services that MAAC offers available to those who work directly with MAAC children.	MAAC is beneficial through its seamless transition between agencies and the addition support that it provides the children.			YES	Adventure Respite	Adventure Respite	Nothing
Behavior Aide	They provide essential services for the welfare of kids.			YES	They provide the services that kids require.	Provided a safe and loving environment for me to live.	I would like to be enrolled in a Day Program so that I can be productive.
N/A	Caring staff.						

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
Need to time to better understand the continuum in practice order to speak to the gaps. Would love to see how it works rather than read/hear. Need evidence of how support is coordinated.	MAAC is a great support to the GA EmpowerMENT Group and to all foster youth!						
I don't know	I don't know						
more placement options	financial supports						
None	The continuity of care across service agencies-both residential and non-residential.						
aftercare counseling	funding opportunities for disadvantaged youth						
Don't know	Provides immediate resources and support services for youth						
Mentoring services	MAAC provides individualized plans for the kids. MAAC is involved with the kids at every level of care. Members of the clinical team have a great understanding of the kids because they work with the kids on a day to day basis.						

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
We've talked about MAAC presenting to PRTF personnel (Devereux esp.) about d/c planning and MAAC services. Increase ability to place child in emergency/crisis situations.	MAAC involves the children in planning for themselves and does a great job of identifying child's strengths/talents/interests so that this becomes a part of child's plan.						
supports and resources for parents or caregivers of the youth being served (i.e. grandparents support groups)	continuum of supports provided to the youth						
I would like to see them have the potential to accept more kids and work in a broader area of the state.	They provide comprehensive case management and make sure their kids don't "fall through the cracks."						
More lifeskills classes.	Raparound they provide.						
None at this time	MAAC is very supportive and instrumental in the success of the children they service by trying as much as possible to help them achieve personal and lifelong goals.						
Training	Strong board and leadership at E.D. level Excellant services						

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
N/A	Because they provide services to kids that don't have families to provide extra/more support.						
South Georgia programs	One stop referral source to determine most appropriate residential treatment program with option to transistion.						
NO RESPONSE	NO RESPONSE						
more services for higher intensity youth services for youth with developmental dissabilities	Wide range of services, accountability throughout the agencies and services, excellent use of resources,						
There is a huge hole in services for children with severe disabilities.	MAAC follows a child's case making sure they receive all necessary services in a timely manner						
None	Looks at individual needs and promotes creative interventions						
Case management	They look outside of box for solutions.						
Discharge planning for kids in PRTF	Follow kids from placement to placement, creative,everyone at MAAC is really nice and helpful, they know alot of resources						

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
training	allows for kids to more easily get the best services by offering options from more basic to more intensive levels. Also allows for more difficult to serve kids to get additional services added to fill whatever gap exists in their care.						
Include some providers outside Atlanta and surrounding area.	Assists with locating residential placements for 'hard-to-place' children. MAAC does not bail out when the child has problems.						
OTP	smooth transitions, team approach with lots of quality clinical input. "Stick with" kids.						
More family integration even if family is not current guardian. Assist in finding supports even if in extended family.	Individualized, creative						
Filling in gaps created by Room, Board and Watchful Oversight	It provides a continuum of care for at-risk youth						

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
I cannot think of anything else.	MAAC is beneficial because it fills a void of services needed for children in the metro Atlanta area. The approach of "whatever it takes" to help the children is one that cannot be offered by all other providers.						
none	MAAC operates from a strength based approach MAAC employs caring and professional persons MAAC assesses several options that will best suit the child						
N/A	N/A						
more services for children with Developmental Disabilities	transitions are less tramatic for children, reduction in changes for the children. individualized treatment						
None	The network allows for agency collaboration to serve the hardest case kids. This provides so many more opportunities to serve kids appropriately than if your a single agency.						
MAAC is wonderful	Ensures continuous services are provided.						

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
educational continuum	primary value is service to kids and families and not supporting /maintaing the bureaucracy						
Not sure at this time.	MAAC continually has the child's best interest as their focus. They think outside of the box and are creative in assuring a child's success.						
None at this time.	MAAC provides services to kids that otherwise would not be available. Staff at MAAC are willing to think outside of the box and utilize each child's strengths. MAAC assists kids in moving through the continuum of care more easily.						
N/A	MAAC provides advocacy to all kids. You help provide services and meet needs where the agency cannot.						
Intervention for sybling groups	Follows the kids and gets needed services and ensure good outcomes that youth want.						
none	they help them						

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ALL	ALL	Case Manager	Case Manager	Youth	Youth	Youth	Youth
Would like to see MAAC offer support services in other parts of the state (i.e. behavioral aides, mentors, etc)	It prevents multiple placements, and MAAC youth are able to feel supported knowing the MAAC collaboration listens to their needs, and are regularly discussing thier progress and children's individual needs.						
don't know	Provides a consistent team for child to regardless of placement						
more service coordination	youth voice						
ILP workshops	The individualized attention to kids' needs is quite evident....Sandy is always willing to "think out of the box!"						
None	Creative approach to utlizing a broad range of services to individual care for individual children.						
ASO of more HR, marketing, BO services	collaboration of a wide-array of services delivered with attention to the needs of the individual						